



Grapevine News

News from Licking/Knox Goodwill Industries, Inc.
Spring 2012

Awards of Excellence

Over 1,000 employees and community members packed The Midland Theatre, in downtown Newark, on Wednesday, March 14, 2012. Licking/Knox Goodwill Industries, Inc. hosted the Awards of Excellence and McGuffey Lane concert. The evening began with an awards presentation honoring Goodwill employees for their years of service and the announcing of the 2011 Employees and Program Participants of the Year. Awards were also presented for Community Partner of the Year, Customer of the Year, and The Pat Wolfe Award of Excellence.



Marlynn Crabbin accepts The Pat Wolfe Award of Excellence.

Ms. Marlynn Crabbin was presented The Pat Wolfe Award of Excellence, Goodwill's highest honor. Past recipients welcomed Marlynn to the stage because of her long term involvement with the organization, compassion, and devotion to the Goodwill mission. Executive Director, Timothy J. Young presented the award along with a personal gift. He stated, "Marlynn is well respected by her employees, customers, and coworkers. She is a valuable asset to the organization."



The evening concluded with a live concert by McGuffey Lane. The crowd roared with excitement and sang along to some familiar songs. People of all ages were entertained and loved the country-rock sound that echoed through the concert hall.

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Our Mission:

Licking/Knox Goodwill Industries, Inc. provides training, employment, and support services to individuals with disabilities and other barriers to employment.

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Achievement

written by Timothy J. Young, Executive Director



First, allow me to congratulate all the winners and nominees from our annual awards celebration. My hope is you found the evening as entertaining and enjoyable as I did.

Our awards winners all had something in common: they have achieved recognition by overcoming obstacles, prioritizing work duties, and following through with what they need to get completed. This can be looked at being both personal and professional achievements.

Receiving recognition with a plaque or certificate is appreciated, but the real satisfaction is knowing that you, through your own efforts, accomplished something special and memorable. Take time to enjoy the moment.

We all know each of us experience our own challenges and unforeseen setbacks in our lives. By defining goals we create the opportunity for success. Sure, one may fail every now and then, but having a commitment to persevere, even if it is by recognizing partial success, will put you on the right track that leads you to success.

No one becomes successful alone. Don't be afraid to solicit for support from friends, family, coworkers, or mentors, especially if they have experience in the area of your pursuit. Not only will they benefit you, but I'm sure they will enjoy any success you obtain in the future. Make sure you show your appreciation for their time and expertise.

I'm sure if you speak with any of the award recipients, there will be a few common traits that have helped or influenced them, what obstacles they overcame, and how good it felt to be recognized by others! Oh yea, bet they tell you with a smile on their face, too!

Any questions or comments may be sent to tyoung@goodwillnewark.com.

New Administrative Staff

Susan Trent began working for the Vocational Rehabilitation Department as a job coach in February 2012. Susan comes to us with many years of social service experience including Leads Head Start and LICCO. Susan has a Bachelors of Social Work and is a Licensed Social Worker. Susan is the proud mother of two children. When she has spare time, she loves to read a good crime mystery.

C.A.R.E. About Safety

written by David Spencer, Safety and Security Coordinator

Tornadoes occur throughout the year, but most frequently from March to September. Peak tornado season in Ohio is generally April through July, and they usually occur between 2 p.m. and 10 p.m. Last year, though, an EF1 tornado occurred in Fairfield County at 6 in the morning - which proves that tornadoes can happen at any time, during any season.

Knowing what to do and where to go is critical. Licking/Knox Goodwill employees participate in tornado drills at all worksites every year.

There are two levels of tornado weather conditions:

Tornado Watch: indicates that weather conditions are favorable for tornado formations.

Tornado Warning: indicates that a tornado has actually been spotted or detected on radar.

When a Tornado Watch is issued, listen to local radio and TV stations for further updates. Also, be alert to changing weather conditions. Blowing debris or the sound of an approaching tornado may alert you. Many people say it sounds like a freight train.

When a tornado warning is issued, the affected County will activate a tornado-warning siren. People should take shelter and remain there until the danger has passed.



Have a Plan at Home, Work, School, and When You Are Away

Before a tornado:

Know a safe place at home, work and at school. Locate local shelters and be aware of the tornado risk in your area. Practice tornado drills at home and school.

Have a plan for how family members will contact each other during an emergency. Establish an out-of-area contact (such as a relative or family friend) who can coordinate family members' locations and information should you become separated.

Make sure that children learn the phone numbers and addresses and know the emergency plans. Prepare a family Disaster Supply Kit. Families with children should have each child create their own personal pack.



C.A.R.E. About Safety

Committed to safe work practices
Accountable to the safety of ourselves & fellow employees
Responsible to recognize and report unsafe conditions
Encourage compliance to safety rules and regulations



Awards of



Retail Employee of the Year
Carrie Lorain, Pataskala Store

Retail Assistant Manager of the Year
Jennifer Messer, Pataskala Store

Retail Manager of the Year
Troy Hickie, 21st Street Store

Administrative Employee of the Year
Lisa Baker, Communications Administrator

Contract Employee of the Year
Michael Kelley, Ohio Fire Marshall

Contract Crew Leader of the Year
Dave Naylor, DSCC Proper

Contract Manager of the Year
Eddie Johnson, Boeing

Dream Team
Retail Division

Safe Driver of the Year
Arthur "Tom" Vaughn, DSCC Proper

**Vocational Rehabilitation
Participant of the Year**
Christopher Greenwald

GoodGuides Mentee of the Year
KeyKey Allen

GoodGuides Mentor of the Year
Kelly Ault

Youth Works Participant of the Year
Brent Spurling



Excellence and McGuffey Lane Concert!



The 2011 Licking/Knox Goodwill Industries, Inc. Community Partner of the Year was presented to Park National Bank. Community Partner of the Year recipients must have demonstrated exemplary service in cooperation with Goodwill to help achieve our mission of providing training, employment, and support services to individuals with disabilities and other barriers to employment. Park National Bank was nominated for their extensive volunteer efforts in preparing the Goodwill Unlimited Retail Store, in Heath, for the grand opening. Park National Bank provided over 200 volunteer hours in two weeks during their PNB Cares Program. These volunteers sorted donations, built furniture, stocked shelves, and hanged clothing. Their assistance could not have been timed any better.

The 2011 Licking/Knox Goodwill Industries, Inc. Customer of the Year was presented to The Boeing Company. Customers of the year go above and beyond collaborating with Goodwill. The Boeing Company has embraced the Goodwill mission and has been a vital part of recognizing Goodwill employees through various ways including notes of thanks, gifts, certificates of appreciation, and luncheons. This contract now employs 10 people. The Boeing Company has proved to be a valuable business partner who makes a difference in the lives of our staff and the community.

RETAIL STORES

Goodwill Unlimited

550 Hopewell Drive ■ Heath
740-522-1212

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Newark

927 N. 21st Street ■ 740-364-0804

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

101 Union Street ■

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.
740-345-8191

Mt. Vernon

855 Coshocton Avenue ■ 740-392-9991

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

60 B Parrott Street ■ 740-393-0081

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Utica

41 Columbus Road ■ 740-892-9123

Monday - Saturday 9 a.m. to 7 p.m.,
Sunday 11 a.m. to 7 p.m.

Buckeye Lake

10933 Hebron Road ■ 740-928-0199

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Johnstown

715 Coshocton Street ■ 740-967-2926

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Pataskala

78 Oak Meadow Drive ■ 740-927-2500

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.



Unlimited Possibilities

written by Jim Swartz, Goodwill Unlimited Manager

As many of you know the Goodwill Unlimited is all about the unlimited item you will find on our sales floor. We have many things that have started here and been sent out to the other stores, such as socks, pet supplies, soda pop, LICCO jewelry, and even furniture.



In addition to these items we are also carrying the "Unlimited Bargains" which are department store returns.

In these returns we have found some really great items to resale such as Bunn Coffee Makers, Jack Lelane Juicers, Tools, Car Parts, Comforter Sets & much, much more.



The new furniture is coming from Coaster and Ashley Furniture and doing great. We have sent recliners to Parrot Street and Johnstown and they both have done great selling them. Buying the new pieces from us will save the customer a lot of money due to the great deals we are getting.

We have a microfiber sofa new in bag ready to load for \$319.00, we have a 42" Round with a leaf Pub table & 4 stools for \$379.00, we have a kids trundle bed with drawers in cherry or white for \$379.00 and we also have many pieces for your living room such as coffee and end tables and even TV stands. These deals just can't be beat.

Stop in to see us at the Goodwill Unlimited to see what may be the next big thing to show up at your local goodwill store.



Contracts Spotlight: New Project

written by Judy DeBevoise, Contracts Director

In January 2012, our Goodwill staff started custodial services at COTC for a facility called Ariel Hall located in Mount Vernon, Ohio. Starting a new contract is exciting but it encompasses a lot of coordination and exhaustive work. It also requires advanced planning and perfect execution. For Ariel Hall, there was another significant twist; the award of the contract came just days before the start date. Imagine putting together new staff and a plan of action during the week between Christmas and New Year's Day. This can only happen one way – using an amazing team!

With the help of a great Human Resource staff, we were lucky enough to find one crew member, Colleen DeVore, before the project began, but one position still remained empty. To cover this vacant position we located current employees, Donna Sparks and Joey Stephens of the Ohio Department of Agriculture (ODA) contract, who were agreeable to assist us with the task of starting a new contract. To round out the crew, both Area Managers, Tom Gualtieri and Lisa Mulcare shared organizing the new project.

As we do with all new start ups, a few days before the contract started, the Area Managers and Contracts Director met with the COTC staff to have a pre-performance meeting. At this meeting we share information concerning the operational details of how we will work together. We ask questions such as who to notify in case of a fire and learn how to obtain such things as facility keys and security codes. Because of the late award of the contract, it was at this meeting that Lisa and Tom got their first tour of the campus and learned all of the details about the building.

One of the most difficult parts of this contract work was the hours. The customer stipulated that we were not to start work until 10:00 pm. This is when Tom, Lisa, Donna, and Joey normally prepare for bed and all four also work daytime hours. Donna and Joey start work at ODA at 7:00 am, while Tom and Lisa juggle their day and night hours to oversee their assigned contracts and meetings.

DID YOU KNOW?

Recycling one ton of paper saves 20 trees, 7,000 gallons of water, three cubic yards of landfill space, 60 pounds of air pollutants, and saves enough energy to power the average home for six months.

January 3, 2012 and the next three weeks, were long days for all. On the first day of the contract at Ariel Hall Lisa began early ensuring all office items and legal posting were ready to be placed at the new contract site. At 9:30 pm, the crew arrived and training began as we settled into a long night's work. For the next several weeks, the four Goodwill employees shared the duties to keep this site going. This required Donna and Joey to work from 7:00 am to 3:30 pm then from 9:00 pm to 3:30 am. For Tom and Lisa, it required working seven days a week. Two weeks in, the learning curve for Colleen well under control and the team began to share responsibilities. Colleen was a fast learner and fit in well with the team. In March 2012, the final employee, Lisa Arndt, was hired and has since been trained.

Thanks to such a wonderful team and a great new customer. These folks exemplify what a perfect team is all about.

VocRehab Spotlight: Youth Explore Career Options

written by Bethany Bennett, W.I.A. Youth Works Coordinator



Brent Spurling participated in the Youth Works Program from January 2011 through May 2011. He chose Janitorial as his occupational skills curriculum.

From the very beginning, Brent was a great example to his peers. He was a hard worker, maintained a positive attitude, and he stayed persistent when it came to pursuing his goals.

Brent completed the program with outstanding evaluations and went on to a position with one of Goodwill's janitorial contracts. Today, Brent is still an employee of Goodwill and he maintains a great relationship with the Youth Works Coordinators. He has truly made himself stand out with all of his hard work and positivity!



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Licking/Knox Goodwill Industries, Inc.

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www.goodwillnewark.com



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Spirit Line Jewelry brings to you quality and beautiful jewelry without the hefty price. Our jewelry makers take great pride in the pieces they design and produce. These products are hand crafted and are offered to you at low, low prices.

**AVAILABLE AT ALL
LICKING/KNOX GOODWILL LOCATIONS**

Sign Up with Kroger for Community Rewards

**You can help out Goodwill
just by shopping with your Kroger Plus Card.**

Register your card @ www.krogercommunityrewards.com. Don't forget to choose Licking/Knox Goodwill as your charity. You can look us up by name or use NPO #81731.

Every time you shop with your Plus Card a percentage of your purchase is donated back to Goodwill. You still get all the fuel points and discounts Kroger normally provides. Plus, Goodwill gets a donation every quarter.

Help make a difference in the lives of the people we serve!

