



Grapevine News

News from Licking/Knox Goodwill Industries, Inc.

Winter 2012

Employee Appreciation Day

2011 wrapped up in a big way. During the month of December Licking/Knox Goodwill celebrated Employee Appreciation Day. Administrative staff volunteered to deliver Olive Garden take-out to our sites.

Our employees were overwhelmed at the size of the salads! Olive Garden was a huge hit across the majority of our sites. Everyone had a wonderful time and enjoyed taking a minute to enjoy the holiday season and reflect on the past year.



Awards of Excellence featuring...

McGUFFEY LANE

SAVE THE DATE! The entertainment at this year's Awards of Excellence is McGuffey Lane. The event will be held at The Midland Theatre on Wednesday, March 14, 2012. Licking/Knox Goodwill awards presentation will begin at 5:30 pm followed by a live concert at 7:30 pm.

Look inside this issue of the Grapevine for a list of nominees and ticket information.



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Our Mission:

Licking/Knox Goodwill Industries, Inc. provides training, employment, and support services to individuals with disabilities and other barriers to employment.

Board of Trustees

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Respect

written by Timothy J. Young, Executive Director



With the ever changing workplace; i.e., shortening deadlines, policy and procedure revisions, changing supervisors and sometimes work locations, it can be challenging to be a good employee, much less a desirable employee. The employee who can rise above these everyday problems and embrace challenges is the employee that every employer desires.

To develop as a valued employee and grow with a company, one must respect not only themselves but fellow employees. Individuals all have unique ideas and thoughts that may be different than yours. This diversity of ideas and solutions are what combine to grow the organization.

One person making the decision without input from others or a group of people agreeing on one solution offered by one person will more often than not get you nowhere fast. Embrace the thoughts of others and open yourself up for the opinions of others. You will often find better solutions to the many challenges we all face every day.

One may show respect to fellow employees simply by greeting them in the morning. Just by saying "good morning" or a pleasant "hello" can pick up one's mood to become more productive the rest of the day. Take the time to speak to coworkers, and you might be surprised at what opportunities come your way.

Lastly, appreciate the time and efforts of your coworkers or staff. Do not hesitate to let them know you noticed their work. Again, by showing respect, not only to your manager, but to your fellow workers, you become noticed as a positive employee and will potentially help move you up the ladder of the organization.

Any questions or comments may be sent to tyoung@goodwillnewark.com.

New Board Member

Licking/Knox Goodwill Industries, Inc. Executive Director, Timothy J. Young announced the election of Judge Michael F. Higgins to the Board of Trustees.

The staff and current board of Licking/Knox Goodwill Industries, Inc. welcome our new board member, Judge Higgins. The agency is working hard to extend its reach and included prominent community members from Licking and Knox counties on our Board of Trustees. By engaging new leaders, we can create and promote positive changes and opportunities for individuals with disabilities and other barriers to employment.

C.A.R.E. About Safety

written by David Spencer, Safety and Security Coordinator

The time of year for icy and snowy weather is here! No matter how much or how little driving experience a person has, it is always valuable to review the basics of vehicle control. Good drivers know the special hazards of winter driving but should be reminded about the danger of skidding when, especially speed is too high.

A skid is one of the most terrifying experiences of winter driving. If it happens at a high speed, the result could be a disastrous crash. That is why it is urgent to slow down at the first hint of slick roads. Most skids can be avoided by simply adjusting to the conditions and knowing how to recover from a skid.

An experienced driver knows skids are most likely to occur on curves and turns, so slow down ahead of time to prepare. When driving through a curve, slightly apply power and steer steady with no abrupt change in direction and, especially, no abrupt braking.

Plan ahead of time for lane changes; check your rearview mirror, your blind spots, and signal your intentions to traffic behind you. Once the lane is clear, pull over in a long, gradual tangent. Make the move with the smallest possible steering change and with a light foot on the gas.

If you go into a skid, remember two critical rules—don't steer against the skid and don't hit the brakes. Instead, steer in the direction the vehicle is sliding until you feel recovery of traction, then slowly straighten the wheels and keep rolling.

If braking is necessary before rolling traction is recovered, apply the brake pedal carefully so you do not lock the wheels and intensify the skid. You will have better control in a skid situation if your vehicle is equipped with anti-lock brakes.

The expert driver is constantly on the lookout for areas that may induce skidding, such as unexpected ice patches or piles of wet leaves. These hazards tend to be found in shady areas or on overpasses. Keep in mind that "wet" ice, warmed by the sun, is twice as treacherous as "cold" ice.



Above all, the expert driver knows a safe stop on icy or snow packed roads is a tricky maneuver which requires skill and good judgment. First of all, anticipate stops. Slow down gradually, well ahead of intersections. Be aware that approaches to stops are apt to be polished and slick because of stopping and starting traffic.

Since accidents are common in winter, the expert driver makes a double allowance. First, drive on slippery roads at reduced speed; second, increase the following distance behind the vehicle ahead. This gives an extra "cushion" for safe stopping. As every driver knows, tricky traction makes a difference between winter and summer driving. Every driver should learn how to get the best possible traction when the road is slippery.

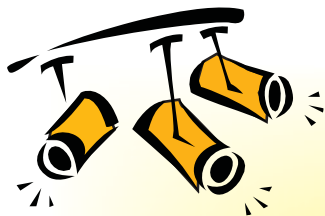
When you drive in deep snow, you may find stepping on the gas only causes the wheels to spin with little, if any, forward movement. In such cases, one should avoid over-powering. A light foot on the gas pedal and a high gear is preferable.

Braking distance depends directly on the kind of contact the vehicle's tires make with the slippery surface of the road. Your tires should have a good tread surface. There will be times snow tires, and even chains, may be best to help keep your vehicle under control during blustery winter storms.



C.A.R.E. About Safety

- Committed to safe work practices
- Accountable to the safety of ourselves & fellow employees
- Responsible to recognize and report unsafe conditions
- Encourage compliance to safety rules and regulations



2012 Awards of Excellence Nominees Announced!

Congratulations to Our Long Term Employees

5 Years of Service

Branden Benton
Connie Foreman
Cheryl Garverick
Danielle Harper
Mary Lawson
Vicky Petty
Georgette Pierpont
Mary Schlemmer
Mary Smith
David Spencer
Rita Stuller
Billie Thomas
Charles Vest

10 Years of Service

James Grant
Donald Hess
John Johns
John Law II
Travis Lewis
Terry Meek
Lakeesha Pleasant
Richard Sarra
Scott Stokes
Hiwet Tesfasilasie

15 Years of Service

Jason Andrus
Jeremiah Griffin
Andre Harris
James McAfee
Lisa Mulcare
Margie Nay
Michael Pickens
Danny Pierpont
Ricky Rizer
Douglas Wilson

The 2012 Licking/Knox Goodwill Annual Meeting and Awards of Excellence will be held March 14, 2012 at the Midland Theatre. The evening will be highlighted with presentation of the 2011 Employees of the Year Awards and a live concert by McGuffey Lane!

One winner from each category will be announced that evening. Take a moment and congratulate this year's nominees!

Retail Employee of the Year

Carrie Lorain, Pataskala Store
Lois Wycoff, 21st Street Store

Retail Assistant Manager of the Year

Jennifer Messer, Pataskala Store
Mary Schlemmer, Coshocton Ave. Store

Retail Manager of the Year

Troy Hickle, 21st Street Store
Cheri Lewis, Union Street Store

Administrative Employee of the Year

Lisa Baker, Communications & IT Administrator
Marlynn Crabbin, Area Manager
Connie Foreman, Training & Costing Coordinator
Richard "Dick" Gray, Retail Director

Contract Employee of the Year

James Beck, DSCC Proper
Michael Kelley, Ohio Fire Marshall

Contract Crew Leader of the Year

Vicky Petty, DSCC Building 21
Dave Naylor, DSCC Proper

Contract Manager of the Year

Mark Peck, DSCC Proper
Eddie Johnson, Boeing

Dream Team

County Contract Crew
Retail Division

Safe Driver of the Year

Dave Naylor, DSCC Proper
Arthur "Tom" Vaughn, DSCC Proper

Vocational Rehabilitation Participant of the Year

Christopher Greenwald
Thomas Peterson

GoodGuides Mentee of the Year

KeyKey Allen
Cassidy Clapp

GoodGuides Mentor of the Year

Emma Anderson
Kelly Ault

W.I.A. Youth Works Participant of the Year

Diamond Bowman
Brent Spurling



McGUFFEY LANE

LIVE - MIDLAND THEATRE -
36 North Park Place, Newark, Ohio
WEDNESDAY, MARCH 14TH
Show Time 7:30 pm

Tickets Available at The Midland Theatre or
online at www.midlandtheatre.org
\$10 Balcony Seats \$15 Floor Seats



Proceeds Benefit
Licking/Knox Goodwill

Goodwill Unlimited

NOW OPEN!

550 Hopewell Drive ■ Heath
740-522-1212

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Newark

927 N. 21st Street ■ 740-364-0804

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

101 Union Street ■

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.
740-345-8191

Mt. Vernon

855 Coshocton Avenue ■ 740-392-9991

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

60 B Parrott Street ■ 740-393-0081

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Utica

41 Columbus Road ■ 740-892-9123

Monday - Saturday 9 a.m. to 7 p.m.,
Sunday 11 a.m. to 7 p.m.

Buckeye Lake

10933 Hebron Road ■ 740-928-0199

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Johnstown

715 Coshocton Street ■ 740-967-2926

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.

Pataskala

78 Oak Meadow Drive ■ 740-927-2500

Monday - Saturday 9 a.m. to 9 p.m.,
Sunday 11 a.m. to 7 p.m.



Retail Spotlight: Good Turn Day

written by April Woods, Goodwill Unlimited Shift Manager

Goodwill Unlimited had the pleasure of welcoming two Girl Scout Troops who participated in the Good Turn Day. Each girl received a badge for donating their gently used clothing and toys. On arrival we found they had an enormous amount of curiosity. When offered a tour of our facility they eagerly agreed.

The compactor was an obvious favorite and you should have seen them all piling onto the large scale to see how much they weighed all together! The oooohs' and ahhhs' made us smile so hard it hurt. The Girl Scouts were able to see the process in which we receive, sort, test, clean and resell the donations. They met some of the staff and asked them questions too.



One positive surprise was the interest the parents showed. They too had questions. Everyone was pleased to find that a lot of our items that doesn't make it through "inspection" were held onto to benefit those that are less fortunate.



The tour ended on the showroom floor. We took pictures and exchanged "Thank yous" and "Your Welcomes." Most everyone stayed to look around while others had already had their eyes on something. It ended up being a learning experience for everyone (I had some questions of my own to ask them!) They made a cold day seem warm and reminded us all of the good things we are both doing for this community.



Contracts Spotlight: New Project

written by Judy DeBevoise, Contracts Director

At first glance, you might not realize the ability and effectiveness that Mark Peck exudes every day. He is a quiet leader. Mark Peck shows great attributes which carried him from his first position as a general cleaner at DSCC, in November 2003, to the formidable job he performs today as the Manager of DSCC, Building 20. Mark worked a variety of jobs before being promoted to his first manager's position at DSU, Sullivant Hall in 2007. Some of his jobs, after going from his first DSCC general cleaner position were to advance to the floor crew following a promotion to crew leader, then manager. Currently as the Building 20 manager at DSCC, Mark supervises and supports an outstanding crew of up to 45 employees on two shifts.

Mark is a willing individual who provides support for other Goodwill activities. He actively participates as a member of the Goodwill Green Committee. In 2011, as part of his committee responsibilities, he experimented with green chemicals and tools to insure that the green products we provide to our customers meet or exceed the quality and price for the products they replace. As a result of his efforts, we have begun to integrate sustainable, green products and processes to our customers at no cost to them. Mark also is part of the Contract's Quality Work Environment team. This group is developing a plan for 2012 to improve the production and quality of work for our Goodwill staff and customers.

DSCC, Building 20 is one of the most challenging facilities to service. With over 6,500 employees at this Federal contract site, the eight story building houses the offices of the Base Commander, legal staff and other dignitaries. The sheer volume of people in the building makes the task of cleaning difficult and the beautiful building is huge. Because of its grandeur it is an outstanding environment for people with disabilities to work. Like all customers, they expect excellent top rated service.



Editor's Note: Mark Peck was recently transferred to DSCC Proper as Manager.

The Goodwill employees cover a large volume of space with detailed tasks requiring them to be on a stringent schedule with high production benchmarks. Mark has been able to accomplish the internal and external performance and quality at this contract site successfully while keeping his employees highly educated and their environment stable and calm. With a focus on others and a great sense of humor, Mark has made the atmosphere at his site a learning environment in which everyone is involved. Staff meetings are used for training and all employees participate in sharing their knowledge about a variety of work processes and standards. Even the quietest, shy individual will answer detailed questions about safety, work skills, or equipment and chemical use.

VocRehab Spotlight: Youth Explore Career Options

written by Bethany Bennett, W.I.A. Youth Works Coordinator



In the Youth Works program, we are trying to connect the participants with individuals who are already in the careers that the youth are interested in going into. This December, we visited Licking Memorial Hospital to learn about the careers of a Registered Nurse and a Point of Care Technician.

Upon arrival, we were treated to a delicious, buffet style lunch and, following our meal, we were able to learn about all the opportunities in these careers and how to pursue them. All the information given was so helpful since we have participants in the program who are sincerely interested in going into the medical field.

It is a great experience to bring the participants face-to-face with people working in the careers they want to be in!



Grapevine News

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ADDRESS SERVICE REQUESTED



Sign Up with Kroger for Community Rewards

You can help out Goodwill just by shopping with your Kroger Plus Card.

Register your card @ www.krogercommunityrewards.com. Don't forget to choose Licking/Knox Goodwill as your charity. You can look us up by name or use NPO #81731.

Every time you shop with your Plus Card a percentage of your purchase is donated back to Goodwill. You still get all the fuel points and discounts Kroger normally provides. Plus, Goodwill gets a donation every quarter.

Help make a difference in the lives of the people we serve!

