

## **17.01 Retail Operations**

### Policy:

It is the policy of Licking/Knox Goodwill Industries, Inc. to provide low cost quality merchandise to our employees, clients and general public through the operation of Goodwill retail stores.

### Procedure:

Licking/Knox Goodwill Industries will present professional, clean, courteous and well-stocked retail stores to our valued customers.

The development, implementation and maintenance of all retail policies and procedures are the responsibility of the Director of Retail under the direct supervision of the CEO/President.