



Licking/Knox Goodwill

Licking/Knox Goodwill Employee Satisfaction Survey 2023

We want your feedback! Please complete the survey below. Your answers will help Goodwill Management create a more satisfying and supportive work environment. Your comments are anonymous if you wish, so please be candid. **Return this survey to Lisa Baker at the Admin Building by September 12, 2023.**

What is your name? _____

This is optional, you can leave this question blank.

Where do you work? This is optional, you can choose not to answer.

- Retail Store, Goodwill2Go, or Retail Warehouse
- Janitorial or Fulfillment Contract (O'Neill Drive)
- Transportation, Action Security Group, or The Grove
- Admin Offices or Career Services
- Prefer Not to Answer

How long have you worked for Goodwill?

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 3 years
- 3 years to less than 5 years
- 5 years or more
- Prefer Not to Answer

Let us know how you feel about the following statements.

You can leave any question blank.

I am happy with my job.

Strongly Disagree

1

2

3

4

5

Strongly Agree

I am happy with my work-life balance.

1

2

3

4

5

I am compensated fairly for the work I complete.

1

2

3

4

5

I feel valued for my contributions.

1

2

3

4

5

I feel like my peers and I work well together.

1

2

3

4

5

I frequently receive recognition from my manager.

1

2

3

4

5

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I feel like my manager cares about my feedback.

1 2 3 4 5

I feel like the management is transparent.

1 2 3 4 5

My Supervisor is consistent when administering policies.

1 2 3 4 5

My Supervisor treats me with respect.

1 2 3 4 5

My Supervisor listens to what I have to say.

1 2 3 4 5

My Supervisor values my talents and the contribution I make.

1 2 3 4 5

I receive the training I need to do my job well.

1 2 3 4 5

People are held accountable for the quality of work they produce.

1 2 3 4 5

The amount of work I am asked to do is reasonable.

1 2 3 4 5

The pace of my work allows me to do a good job.

1 2 3 4 5

I can recite our organization's mission.

1 2 3 4 5

I believe our organization encourages me to give my opinion.

1 2 3 4 5

Customer needs are a top priority in this organization.

1 2 3 4 5

I am interested in growing with the company.

1 2 3 4 5

I am aware of the STAR and Thank you Programs.

1 2 3 4 5

I am aware of our Employee Text Messaging program.

1 2 3 4 5

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How would you rate your overall level of satisfaction with Goodwill?

- Highly Satisfied
- Somewhat Satisfied
- Neutral
- Somewhat Dissatisfied
- Highly Dissatisfied
- Prefer Not to Answer

How could Goodwill make your workplace better?

Are there any challenges you face at your workplace that keep you from being able to do your job? With or without supports and/or accommodations.

What I liked best about working for Goodwill in the last year was:

Questions, Comments, or Concerns? Share them now.

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